

Workshop Overview by Session

Session A: Wednesday, April 20 10:15AM—11:30AM

<i>Communicating Our Successes</i> ; Roselyn Connor	Amphitheatre
<i>Customer Satisfaction (Organizational Standards-Specific)</i> ; Jarle Crocker	Lancaster
<i>Taking Mission, Vision, and Values from Ideas to Action</i> ; Megan Shreve	Capital West
<i>Cutting Edge Socio-Economic Data Analysis</i> ; Thomas Edinger	Capital East

Session B: Wednesday, April 20 1:45PM—3:00PM

<i>DCED Fiscal Directives and Super Circular/Fiscal Q&A</i> ; Brad Shover	Amphitheatre
<i>Risk Assessment (Organizational Standards-Specific)</i> ; Jarle Crocker	Lancaster
<i>Changing the Community Dialogue About Poverty</i> ; Megan Shreve	Capital West
<i>Creating a Drama-Free Work Environment</i> ; Danielle Wismer-Bowers	Capital East

Session C: Wednesday, April 20 3:15PM—4:30PM

<i>DCED Fiscal Directives and Super Circular/Fiscal Q&A – Repeat</i> ; Brad Shover	Amphitheatre
<i>Succession Planning – (Organizational Standards-Specific)</i> ; Jarle Crocker	Lancaster
<i>Community Solutions to Food Access Issues</i> ; Alexander Moore and Megan Shreve	Capital West
<i>Nonprofit Mergers, Community Action Style</i> ; Darlene Bigler, Joseph Perotti, Trena Passalacqua, and Jeffrey Fondelier	Capital East

Session D: Thursday, April 21 9:45AM—11:00AM

<i>Asset Based Community Development, In-Depth and In-Dialogue</i> ; Bill Stanfield	Amphitheatre
<i>The DCED Perspective</i> ; Lynette Praster and Melissa Tabb	Lancaster
<i>The Tripartite Board (Organizational Standards-Specific)</i> ; Christopher Logue	Capital West
<i>Work-Ready Panel Discussion</i> ; Benjamin Hallowell and Brian Holler	Dauphin Ballroom

Session E: Thursday, April 21 11:15AM—12:30PM

<i>Mastering the Legislative Visit</i> ; David Bradley	Amphitheatre
<i>Your Money, Your Goals – A Financial Empowerment Toolkit</i> ; John Litz and Linda Kuster	Lancaster
<i>The ABCs of CAA Bylaws (Organizational Standards-Specific)</i> ; Christopher Logue	Capital West
<i>From Volume to Value in Health Care – Partnering with Community Action</i> ; Megan Shreve	Capital East

Workshop Details, Session A

Wednesday, April 20 10:15AM—11:30AM

Communicating Our Successes



Roselyn Connor

Room: Amphitheatre

Presentation Overview: Never hide your light under a bushel. The public doesn't know how great you are if you don't tell them. Employing good communication techniques helps you sell your Community Action successes. We'll explore solid methods to get your message heard in the right way. Marketing is integral to helping the public realize what a highly beneficial program you have and the immense value you bring. Community Action changes lives in ways that impact generations of people. Learn how to let your triumphs be known. Dizzy Dean was right when he said, "If you've done it, it ain't bragging."

Presenter Biography: Roselyn Connor is on the faculty of Northwestern University's Center for Public Safety as one of their major executive management trainers of police and fire personnel. Ms. Connor has been a successful business consultant and speaker since 1990. Since starting her firm in 1993, Ms. Connor has spoken and/or consulted with major US organizations, including The Chicago Police Department, over 500 military base presentations for all branches of the service, NASA, the FBI, the IRS, several hospitals, and over one hundred schools, school systems, and educational associations. Ms. Connor has been instrumental to many companies, associations, schools, and government agencies in motivating and educating their staff. Her seminars have been the subject of over 20 newspaper and magazine articles both local and national. Ms. Connor has appeared on CNN and the FOX News affiliates. Ms. Connor is a published writer and has spoken to over 650,000 people.

Customer Satisfaction - A Systematic Approach for Collecting, Analyzing, and Reporting Data (Organization Standards-Specific)



Jarle Crocker, Community Action Partnership

Room: Lancaster

Presentation Overview: Gathering and applying customer feedback on programs and services is the heart of any quality improvement system. This session will cover the basics of designing a system to collect customer feedback, methods for conducting data analysis to understand what customers are really saying, and how to link the results into the continuous improvement of programs and services.

Presenter Biography: Jarle Crocker, Ph.D., is the Director of Training and Technical Assistance at the Community Action Partnership in Washington, D.C. Dr. Crocker is responsible for developing, planning, implementing, and directing training and technical support for the national network of Community Action Agencies (CAAs) that help low-income people achieve economic security. He has also served as a consultant to CAAs and managed training and technical assistance for public agencies and nonprofits. Prior to joining the Partnership, he served in a number of roles at other national organizations, including Assistant Director for Community Services at the National Civic League and most recently as Program Manager at the National Human Services Assembly. Dr. Crocker has a doctorate from George Mason University's School for Conflict Analysis and Resolution—where he also serves as adjunct faculty, teaching graduate classes on organizational change and the design and facilitation of public policy consensus-building processes.

Taking Mission, Vision, and Values from Ideas to Action



Megan Shreve, South Central Community Action Programs

Room: Capital West

Presentation Overview: How can an organization move from ideology to action as they explore their mission, vision, and values? This workshop will explore how to take abstract mission, vision, and value ideology and both infuse it into your community action culture and make those abstract concepts more concrete and applicable. This will assist you in: changing your culture, improving your hiring process, and evaluating staff on those less tangible concepts, plus staff will enjoy the process!

Presenter Biography: Megan Shreve worked as a Program Director in community action for nearly 14 years before taking a 4-year venture into the private sector doing training, implementation, and business process analysis for a large consulting firm. She returned to the non-profit world in 2005 as the Executive Director of South Central Community Action Programs, Inc. (SCCAP), a community based program serving 32,000 low income individuals. Ms. Shreve utilizes her extensive experience with low income families, and the analytical work she accomplished in the private sector, to engage the community to help SCCAP look for solutions that help families move completely out of poverty. SCCAP has offices in Adams and Franklin Counties and operates 20 different programs designed to help families move toward stability. SCCAP has just over 100 employees and 2,000 volunteers. Last year SCCAP served more than 32,000 individuals in the local communities.

Cutting Edge Socio-Economic Data Analysis: Using GIS to Help Make Sense of Your Data



Thomas Edinger, Tri-County Regional Planning Commission

Room: Capital East

Presentation Overview: This presentation provides tools and techniques for collecting, organizing, analyzing, mapping, and sharing socio-economic data that can be applied to your region. Special focus will be placed on interpreting the results to help decision makers strategize effectively. Data will be derived from the U.S.

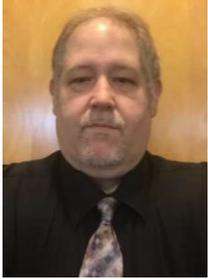
Census, including American Community Survey (ACS), Longitudinal Employment Household Dynamics (LEHD), and other sources. Examples will include work done for Tri-County Community Action Agency and Capital Area Transit (CAT) as part of their environmental justice Title VI program.

Presenter Biography: Mr. Edinger has over 16 years of experience using GIS in land use, transportation, and environmental planning. He has a Master's degree in City and Regional Planning from The Ohio State University and a Bachelor's of Science in Management Information Systems from Indiana University of Pennsylvania. Mr. Edinger holds an American Institute of Certified Planners certification. Mr. Edinger is the Transportation Planner and GIS Coordinator for the Tri-County Regional Planning Commission.

Workshop Details, Session B

Wednesday, April 20 1:45PM—3:00PM

DCED Fiscal Directives and Super Circular/Fiscal Q&A



Brad Shover, Department of Community and Economic Development

Room: Amphitheatre

Presentation Overview: The session will cover two fiscal directives that will be issued as guidance for federally funded recipients on how to support indirect costs and returning interest earned. We will also answer attendees' questions about super circular/fiscal grant management.

Presenter Biography: Mr. Shover has an Associate's Degree in Business Administration from Harrisburg Community College and a Bachelor's of Science in Public Accounting from Penn State University. He has been with the Commonwealth of Pennsylvania for 16 years and began his career at the Department of Revenue in the Corporation Tax Division. Mr. Shover has spent most of his career at the Comptroller's Office as an auditor and for the past 6 years has been the Director of Compliance Monitoring at DCED.

Risk Assessment - What Every CAA Should Know (Organization Standards-Specific)



Jarle Crocker, Community Action Partnership

Room: Lancaster

Presentation Overview: Community Action Agencies are now required by the CSBG Organizational Standards to conduct a comprehensive risk assessment every two years. This session will cover how to use the Community Action Partnership's online risk assessment tool to meet this standard. It will also cover a basic overview of risk-related issues for CAA, how to conduct the risk assessment process, and tips for following up on risk-related issues identified during the assessment process.

Presenter Biography: Jarle Crocker, Ph.D., is the Director of Training and Technical Assistance at the Community Action Partnership in Washington, D.C. Dr. Crocker is responsible for developing, planning, implementing, and directing training and technical support for the national network of Community Action Agencies (CAAs) that help low-income people achieve economic security. He has also served as a consultant to CAAs and managed training and technical assistance for public agencies and nonprofits. Prior to joining the Partnership, he served in a number of roles at other national organizations, including Assistant Director for Community Services at the National Civic League and most recently as Program Manager at the National Human Services Assembly. Dr. Crocker has a doctorate from George Mason University's School for Conflict Analysis and Resolution—where he also serves as adjunct faculty, teaching graduate classes on organizational change and the design and facilitation of public policy consensus-building processes.

Changing the Community Dialogue About Poverty



Megan Shreve, South Central Community Action Programs

Room: Capital West

Presentation Overview: An interactive presentation with ideas on how to present poverty to your local community in a way that engages others to get involved in finding solutions. This session consists of examples of presentation techniques that will assist you in moving participants from judgement to understanding and to involvement in working toward change. This session includes many ideas and suggestions on where to get resource materials that assist you in sharing statistics that are meaningful to individuals and help shift the

conversation in the local community.

Presenter Biography: Megan Shreve worked as a Program Director in community action for nearly 14 years before taking a 4-year venture into the private sector doing training, implementation, and business process analysis for a large consulting firm. She returned to the non-profit world in 2005 as the Executive Director of South Central Community Action Programs, Inc. (SCCAP), a community based program serving 32,000 low income individuals. Ms. Shreve utilizes her extensive experience with low income families, and the analytical work she accomplished in the private sector, to engage the community to help SCCAP look for solutions that help families move completely out of poverty. SCCAP has offices in Adams and Franklin Counties and operates 20 different programs designed to help families move toward stability. SCCAP has just over 100 employees and 2,000 volunteers. Last year SCCAP served more than 32,000 individuals in the local communities.

Creating a Drama-Free Work Environment



Danielle Wismer-Bowers, Community Action Partnership of Somerset County

Room: Capital East

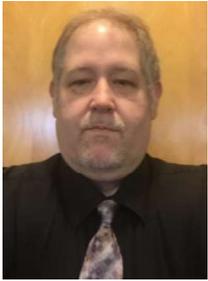
Presentation Overview: Drama comes in all shapes and sizes, such as upset co-workers or clients unable to leave negativity at the door. Attendees will learn and share techniques to create a drama-free work environment that allows for a productive day.

Presenter Biography: Danielle Wismer-Bowers always knew from a young age that she wanted to help people. After graduating from Alvernia University in 2000 with two teaching degrees, she spent the next six years teaching in Lancaster. In 2006, Mrs. Wismer-Bowers decided to move to Somerset County to be closer to her family. A year later she found herself in need of assistance and was enrolled into the EARN Program where she met with staff who assisted her with overcoming her personal road blocks and helped her get back on her feet. In 2007, Mrs. Wismer-Bowers started her career with The Community Action Partnership for Somerset County/ Tableland Services Inc. as a Head Start Teacher. A year after successfully completing the EARN Program, she was approached by the staff, letting her know that a position in their program was open and encouraging her to apply. In 2008, Mrs. Wismer-Bowers became employed as a Case Worker with the Employment and Training Department. That same year she was awarded the CAAP Self-Sufficiency Award. In 2009, Mrs. Wismer-Bowers was promoted to Coordinator of her department. In 2014, she was awarded the CAAP Staff Member of the Year Award.

Workshop Details, Session C

Wednesday, April 20 3:15PM—4:30PM

DCED Fiscal Directives and Super Circular/Fiscal Q&A (Repeat)



Brad Shover, Department of Community and Economic Development

Room: Amphitheatre

Presentation Overview: The session will cover two fiscal directives that will be issued as guidance for federally funded recipients on how to support indirect costs and returning interest earned. We will also answer attendee's questions about super circular/fiscal grant management.

Presenter Biography: Mr. Shover has an Associate's Degree in Business Administration from Harrisburg Community College and a Bachelor's of Science in Public Accounting from Penn State University. He has been with the Commonwealth of Pennsylvania for 16 years and began his career at the Department of Revenue in the Corporation Tax Division. Mr. Shover has spent most of his career at the Comptroller's Office as an auditor and for the past 6 years has been the Director of Compliance Monitoring at DCED.

Succession Planning - Managing Executive Transitions (Organization Standards-Specific)



Jarle Crocker, Community Action Partnership

Room: Lancaster

Presentation Overview: Succession planning can be a challenge for many agencies because it involves such a long time frame and the need to involve a wide range of stakeholders. The session will cover "nuts and bolts" of the succession planning process, from building the leadership bench of an agency to managing the actual succession process. Other topics include creating a leadership development strategy, how to design the process for creating a succession plan, and the roles of other stakeholders such as the board.

Presenter Biography: Jarle Crocker, Ph.D., is the Director of Training and Technical Assistance at the Community Action Partnership in Washington, D.C. Dr. Crocker is responsible for developing, planning, implementing, and directing training and technical support for the national network of Community Action Agencies (CAAs) that help low-income people achieve economic security. He has also served as a consultant to CAAs and managed training and technical assistance for public agencies and nonprofits. Prior to joining the Partnership, he served in a number of roles at other national organizations, including Assistant Director for Community Services at the National Civic League and most recently as Program Manager at the National Human Services Assembly. Dr. Crocker has a doctorate from George Mason University's School for Conflict Analysis and Resolution—where he also serves as adjunct faculty, teaching graduate classes on organizational change and the design and facilitation of public policy consensus-building processes.

Community Solutions to Food Access Issues

Alexander Moore & Megan Shreve; DC Central Kitchen & South Central Community Action Programs

Room: Capital West

Presentation Overview: In Adams and Franklin Counties, more than 250,000 pounds of fresh produce was rescued from local farms and producers and provided to low income families in the community. This workshop will explore how Gleaning works, what the work looks like, and what the astounding community results can be. Not only is this an amazing rescue of local resources, but it creates a venue for community engagement with diverse partners from Health Systems, to agricultural systems, to relief organizations – all working to reduce hunger and improve health in the local community.

Presenter Biographies: Alexander Justice Moore is the Chief Development Officer at DC Central Kitchen, a nationally acclaimed nonprofit social enterprise that fights food waste, provides culinary training to at-risk adults, and serves nutritious meals to low-income children, adults, and families. He holds the same title for The Campus Kitchens Project, which enlists 23,000 students on 49 campuses across the United States to replicate DC Central Kitchen's model and combat hunger in their own communities. His book, *The Food Fighters*, chronicles DC Central Kitchen's first twenty-five years on the front lines of hunger and poverty. *The Food Fighters* will be on sale after Mr. Moore's general session talk. Mr. Moore holds a bachelor's degree from Ithaca College and an M.A. from the Georgetown University School of Foreign Service.



Megan Shreve is the Executive Director of South Central Community Action Programs, Inc. (SCCAP), a community based program serving 32,000 low income individuals. Ms. Shreve utilizes her extensive experience with low income families, and the analytical work she accomplished in the private sector, to engage the community to help SCCAP look for solutions that help families move completely out of poverty. SCCAP has offices in Adams and Franklin Counties and operates 20 different programs designed to help families move toward stability. SCCAP has just over 100 employees and 2,000 volunteers. Last year SCCAP served more than 32,000 individuals in the local communities.

Nonprofit Mergers Community Action Style



Darlene Bigler, Joseph Perotti, Trena Passalacqua, and Jeffrey Fondelier; Community Action Southwest

Room: Capital East

Presentation Overview: Nonprofit mergers are becoming more common in today's competitive environment. In 2015, Community Action Southwest acquired and finalized a merger with Try Again Homes, an agency providing foster care, adoption, supportive services, and truancy prevention programs. This panel discussion will address the pros and cons, lessons learned, challenges, and rewards of nonprofit mergers.

Presenter Biography: Darlene Bigler (CEO), Joseph Perotti (Vice President of Finance), Trena Passalacqua (Vice President of Human Resources), and Jeffrey Fondelier (Vice President of Operations) have worked together as a team for over 15 years. Community Action Southwest is a non-profit human service agency serving Washington and Greene Counties since 1965. CAS has 300 employees and administers more than \$17 million in government grants and private contracts each year, serving 19,000 people.

Workshop Details, Session D

Thursday, April 21 9:45AM—11:00AM

Asset Based Community Development, In-Depth and In-Dialogue



Bill Stanfield, Metanoia Community Development Corporation

Room: Amphitheatre

Presentation Overview: Curious about what you heard at the morning Keynote talk? Come hear a more in-depth discussion about the work of Asset Based Community Development and engage in a dialogue with our keynote speaker on key themes raised during the morning talk.

This session presents a more intimate opportunity to dialogue with one another and Rev. Bill Stanfield around the work of listening to communities and doing work with them rather than to them.

Presenter Biography: Rev. Bill Stanfield co-founded the Metanoia Community Development Corporation of North Charleston where he currently serves as the Chief Executive Officer. Metanoia began in 2002 to combat child poverty in the zip codes with the highest concentration of child poverty in South Carolina. Metanoia's innovative approach to community development involves identifying community assets and attracting investment to those assets. Currently, Metanoia focuses this approach in three primary areas – youth leadership development, housing development and economic development. Rev. Stanfield is originally from Greensboro, NC and holds a Bachelor's Degree in History from the University of North Carolina at Chapel Hill. He and his wife met at Princeton Theological Seminary from which they both obtained Masters of Divinity Degrees. Rev. Stanfield is a graduate of the SC Governor's School for Economic Development, The SC Department of Commerce Economic Developer's School and the SC Community Development Institute of Clemson University, Benedict College and the SC Association of CDCs. He is a graduate of the 2011 class of the Liberty Fellowship Program. Rev. Stanfield was voted the 2012 North Charleston Citizen of the Year by the North Charleston Citizens Advisory Council. He and his wife are the adoptive parents to two boys from Ethiopia, ages 6 and 9.

The DCED Perspective

Lynette Praster and Melissa Tabb, Department of Community and Economic Development

Room: Lancaster

Presentation Overview: This workshop will include a discussion on performance standards, monitoring findings, general CSBG operations, and ideas for future success.

Presenter Biographies: Lynette Praster is the Director of DCED's Center for Community Services. Ms. Praster has worked with the Community Services Block Grant and other related programs for nine years, and she has worked for the Commonwealth of Pennsylvania for nearly 18 years. Prior to her services with the Commonwealth, Ms. Praster worked in Early Care and Education, Big Brothers/Big Sisters, Children and Youth Services, and Alcohol and Drug Prevention. Ms. Praster earned a Master's degree in Training and Organizational Development.



Melissa Tabb is a Program Specialist for the Center for Community Services. Ms. Tabb has worked with the Community Services Block Grant for five years. Prior to her service with the Commonwealth, Ms. Tabb worked in direct service delivery through Workforce Development/Welfare to Work programs including EARN and Work Ready. Ms. Tabb has a Bachelor's of Science degree in Criminal Justice and Sociology.

The Tripartite Board - A Focus on the Low-Income Sector and Democratic Selection Procedures (Organization Standards-Specific)



Christopher Logue, Community Action Program Legal Services (CAPLAW)

Room: Capital West

Presentation Overview: This interactive session will cover the basics of composition and selection of the low-income sector of the tripartite board, with a special focus on the CSBG requirement that members of the low-income sector are "chosen in accordance with democratic selection procedures..." The workshop will include case studies of CAAs from across the country that have honed their democratic selection procedures, and will also provide an opportunity for attendees to share their own selection processes and engage in group discussions of how processes can be developed, implemented, and improved.

Presenter Biography: Christopher Logue is a Staff Attorney at CAPLAW in Boston, MA. Mr. Logue trains and advises community action agencies on a range of legal issues, including governance, employment law, Head Start, board responsibilities, and tax-exempt organization law requirements. Before joining CAPLAW, Mr. Logue managed the Legal Advocacy Program at Casa Myrna, a Boston-based nonprofit organization that provides services to low-income victims of domestic violence. He is a graduate of the University of Massachusetts and Northeastern University School of Law.

Work Ready Panel Discussion



Benjamin Hallowell and Brian Holler

Room: Dauphin Ballroom

Presentation Overview: Benjamin Hallowell and Brian Holler will provide a Work Ready overview and answer audience questions. This workshop will provide Work Ready staff an opportunity to share ideas with their peers.

Presenter Biographies: Brian Holler was a member of the Army Reserve from 1993-2001. He obtained a Bachelor's degree in Administration of Justice from The Pennsylvania State University in 1998. For three years Mr. Holler worked as a counselor for at-risk youth in a variety of settings including school, home, and clinical. Mr. Holler has worked for the Department of Human Services in employment and training for the past nine years with an emphasis on program monitoring and evaluation.

Benjamin Hallowell graduated from Millersville University in 2010 and received his B.A. in Music Business and Technology with University Honors. He currently works for the Bureau of Policy, Office of Income Maintenance as a Human Services Program Specialist in Harrisburg, PA. Mr. Hallowell enjoys singing, playing acoustic guitar, playing his Stylophone, and collaborating with musicians in the Lancaster area and abroad.



Workshop Details, Session E

Thursday, April 21 11:15AM—12:30PM

Mastering the Legislative Visit



David Bradley, National Community Action Foundation

Room: Amphitheatre

Presentation Overview: Coming Soon

Presenter Biography: For more than 30 years, David Bradley has been one of Washington's leading advocates on behalf of low-income programs. In 1981, David helped found the National Community Action Foundation (NCAF). As a private non-profit organization funded solely by non-governmental contributions, NCAF represents funding and policy interests of the nation's 1000 community action agencies before Congress and the Executive Branch.

Your Money, Your Goals: A Financial Empowerment Toolkit



Linda Kuster and John Litz, Allegheny County Department of Human Services

Room: Lancaster

Presentation Overview: Is your agency equipped to serve individuals who feel overwhelmed by their financial situations? Do staff members feel comfortable talking to participants about savings, debt, and credit? 'Your Money, Your Goals' is a toolkit designed to give front-line staff the knowledge and confidence they need to help participants improve their financial well-being.

Presenter Biographies: John Litz is the Planning Manager for the Office of Community Services, a program office of Allegheny County Department of Human Services (DHS). Mr. Litz has worked in the Office of Community Services since 2008, where he is responsible for programs and services funded under the Community Services Block Grant (CSBG) and other programs within this office. Mr. Litz has worked in both public and private sector human services organizations. Mr. Litz has a Bachelor's degree in Individual and Family Studies from Penn State University and a Master's degree in Social Work from the University of Pittsburgh. Mr. Litz is a nationally certified ROMA trainer.

Linda Kuster is the Economic Empowerment Coordinator for the Office of Community Services, a program office of Allegheny County Department of Human Services (DHS). Linda joined DHS in 2014, where she coordinates financial empowerment opportunities for CSBG participants and staff, including facilitating trainings for frontline staff to gain confidence and knowledge to assist participants with financial questions and issues. Linda was also instrumental in planning, facilitating, and writing DHS' CSBG community needs assessment and strategic plan in 2015.



ABCs of CAA Bylaws (Organization Standards-Specific)



Christopher Logue, Community Action Program Legal Services (CAPLAW)

Room: Capital West

Presentation Overview: Clear, authoritative, and up-to-date bylaws are a cornerstone of good governance. The Community Services Block Grant (CSBG) Organizational Standards emphasize the importance of bylaws and the integral role that an attorney plays in ensuring that a CAA's bylaws are up to par. In this session, we will discuss the laws specifically applicable to a CAA's bylaws and what provisions the bylaws must contain to ensure compliance with key requirements of those laws. We will discuss how to comply with CSBG and Head Start board composition requirements and answers to questions such as: How do an organization's bylaws relate to its articles of incorporation, board resolutions, and agency wide policies? What provisions should CAAs have in their bylaws? How should CAA bylaws deal with issues such as board size, term limits, and conflicts of interests?

Presenter Biography: Christopher Logue is a Staff Attorney at CAPLAW in Boston, MA. Mr. Logue trains and advises community action agencies on a range of legal issues, including governance, employment law, Head Start, board responsibilities, and tax-exempt organization law requirements. Before joining CAPLAW, Mr. Logue managed the Legal Advocacy Program at Casa Myrna, a Boston-based nonprofit organization that provides services to low-income victims of domestic violence. He is a graduate of the University of Massachusetts and Northeastern University School of Law.

From Volume to Value in Health Care Creates a Unique Space for Partnering with Community Action



Megan Shreve, South Central Community Action Programs

Room: Capital East

Presentation Overview: Part of the Affordable Health Care Act includes a change in health care that moves health systems from a volume based approach to a value based approach. This incorporates a responsibility for health systems and hospitals to look at population health management. What that means and how this monumental change offers a unique opportunity for Community Action to partner with health systems on issues that impact our families will be explored. Depression, anxiety, obesity, diabetes, asthma – are all issues that impact low income folks at a higher rate than the general population. These health issues limit the ability of individuals to work, plan and move forward – using Community Action's unique strengths and knowledge base to form meaningful partnerships with health systems can provide additional legitimacy to our work, potential new funding streams, and improves the lives of lower income families.

Presenter Biography: Megan Shreve worked as a Program Director in community action for nearly 14 years before taking a 4-year venture into the private sector doing training, implementation, and business process analysis for a large consulting firm. She returned to the non-profit world in 2005 as the Executive Director of South Central Community Action Programs, Inc. (SCCAP), a community based program serving 32,000 low income individuals. Ms. Shreve utilizes her extensive experience with low income families, and the analytical work she accomplished in the private sector, to engage the community to help SCCAP look for solutions that help families move completely out of poverty. SCCAP has offices in Adams and Franklin Counties and operates 20 different programs designed to help families move toward stability. SCCAP has just over 100 employees and 2,000 volunteers. Last year SCCAP served more than 32,000 individuals in the local communities.